

Your Right to a Good Faith Estimate

You have the right to receive a Good Faith Estimate explaining how much your care will cost.

Under the federal No Surprises Act, health care providers must give patients who do not have insurance, or who are not using insurance for a service, an estimate of the expected charges for medical items and services.

WHO THIS APPLIES TO

You are entitled to a Good Faith Estimate if you are uninsured, or if you have insurance but choose not to use it for a particular service. You do not have to be an established patient to ask for one.

WHEN WE WILL GIVE YOU ONE

We provide a written Good Faith Estimate for the total expected cost of any non-emergency item or service:

- within 1 business day of scheduling, if your visit is at least 3 business days away;
- within 3 business days of scheduling, if your visit is at least 10 business days away; and
- within 3 business days of your request, at any time.

A question or a discussion about the cost of a service counts as a request. You do not have to use the words “Good Faith Estimate” to be entitled to one.

IF YOUR BILL IS HIGHER THAN YOUR ESTIMATE

If you receive a bill that is at least \$400 more than your Good Faith Estimate for any provider listed on it, you may dispute the bill through the federal patient-provider dispute resolution process. There is a fee to start the process, and you generally must begin within 120 calendar days of the date on your bill.

Starting a dispute will not affect the care you receive here, and we will not retaliate against you in any way for raising a question about a bill.

KEEP YOUR ESTIMATE

Save a copy or a photo of your Good Faith Estimate. You will need it if you later want to compare it against your bill or start a dispute. We keep a copy in your record and will give you another on request, free of charge.

SELF-PAY RATES

Self-pay patients are seen at transparent, published rates, with a courtesy discount when payment is made in full at the time of service. Call us and we will walk through the fee schedule before you commit to anything.

QUESTIONS

Call (208) 247-4279 or email info@haytonprimarycare.com and ask for a Good Faith Estimate, or ask any member of our team. For more information about your rights under the No Surprises Act, visit cms.gov/nosurprises or call 1-800-985-3059.

This notice is available in alternate formats and in other languages, free of charge, on request. Language assistance services and appropriate auxiliary aids and services are available at no cost to you.

CONTACT INFORMATION

Hayton Primary Care / HPC Medical Group PLLC • 300 W. Main St., Suite 100 • Boise, ID 83702 • Phone (208) 247-4279 • Fax (208) 684-2455 • info@haytonprimarycare.com

Notice of Availability of Language Assistance & Auxiliary Aids

Free language assistance services and auxiliary aids and services are available to you. This notice appears in English and in the fifteen languages most commonly spoken by individuals with limited English proficiency in Idaho.

English: ATTENTION: Language assistance services and auxiliary aids and services are available to you free of charge. Call (208) 247-4279.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (208) 247-4279.

繁體中文 (Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (208) 247-4279。

Srpski (Serbian): OBAVJEŠTENJE: Ako govorite srpski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite (208) 247-4279.

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (208) 247-4279 번으로 전화해 주십시오.

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (208) 247-4279.

العربية (Arabic): ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (208) 247-4279.

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (208) 247-4279.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (208) 247-4279.

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (208) 247-4279.

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (208) 247-4279.

日本語 (Japanese): 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(208) 247-4279 まで、お電話にてご連絡ください。

Română (Romanian): ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la (208) 247-4279.

Ikirundi (Kirundi): ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona (208) 247-4279.

فارسی (Farsi): توجه: اگر به زبان فارسی گفتگو می‌کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می‌باشد. با (208) 247-4279 تماس بگیرید.

Українська (Ukrainian): УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером (208) 247-4279.

To request an interpreter, a document in another format (such as large print, braille, audio, or an accessible electronic format), or any other accommodation, call (208) 247-4279 or ask any staff member. There is never a charge for these services.